



**Updated  
Measurement  
Guide Now at:**

[www.4RGK.com](http://www.4RGK.com)

**RGK in the UK is now working on a more conventional order form that will make it easier for end users, dealers, and prescribers to complete the order process. More to come on that in the next issue.**

**The RGK Bespoke News out of the UK is now provided electronically in HTML format. Send an email to [info@RGKLife.com](mailto:info@RGKLife.com) if you would like to be subscribed to this free publication.**

## Updated Measurement Guide

Russel Simms, Commercial Director has released a new version of the RGK measurement curriculum. This version has been polished by contracted graphic design agents from Conrad Design. Not only does it look sharp, it provides answers to some of the most frequently asked questions relating to frame styles, wheel gap measurement, Sport and Active Living units, and the intricate details with the M2.

This certainly compliments the **BESPOKE** measurement process and underlines the infinite number of options available to people building units to meet their specific needs. A review of the measurement guide prompted the following unsolicited view from Dan Weber, RGK user, who believes in the **BESPOKE** process and that titanium builds better meet the needs.

## End Users Perspective

*My name is Dan Weber and I am employed as a Technical Requirements Specialist with NAV CANADA, Canada's provider of Air Navigation Services. I have used a wheelchair since a motor vehicle accident in 1977. One of the things that I have found extremely frustrating is the assumption that I can't know what is best for me. You have probably been through the drill before, a Doctor to prescribe a wheelchair and an Occupational Therapist and dealer to tell you what brand, style and size of chair you need. You may get to feel that you are part of the process if you can pick the color; Not this time!*

*The most important thing to me about this product was that as an experienced wheelchair user, I could select what I needed and not what someone else thought I should have. The range of products was good, the range of sizes was infinite, and the pricing more than competitive.*

*Working with the dealer, I was able to comparison measure from my previous chair and adjust the dimensions to an exact fit. I am completely satisfied; the chair is a far better fit than any other that I have owned. I wonder why most of us are still being sold on the idea that you should buy a chair to fit many people when you are the one who is going to use it. I consider that I wear a chair like I wear my clothes, and I don't buy my pants to fit anyone but me.*

*The second greatest benefit to the chair is that it comes with an absolute minimum of unnecessary and breakable parts. Basically, anything that is built to adjust has more parts, and therefore more parts to break. If the chair fits you, it does not need to be adjustable.*

*More advice; buy titanium. It is rust proof, abrasion resistant, has the ability to flex, and is much less subject to metal fatigue.*

*My best advice, buy an RGK custom manufactured, rigid frame titanium chair!*



RGK Wheelchairs, Inc.  
1932 Danniston Cr  
Orleans, ON K1E 3R6  
Canada

Phone:

(613) 841-1824  
(866) 827-4548

Fax:

(613) 841-5151

E-mail:

[America@RGKLife.com](mailto:America@RGKLife.com)  
[Info@varilite.ca](mailto:Info@varilite.ca)  
[Info@4RGK.com](mailto:Info@4RGK.com)

Web Site:

[www.RGKLife.com](http://www.RGKLife.com)  
[www.4RGK.com](http://www.4RGK.com)  
[www.varilite.ca](http://www.varilite.ca)  
[www.varilite.com](http://www.varilite.com)



## Custom Made Cushions/Backs

We have had a number of calls for more custom seating with the Varilite Product line. The most popular requests come in the 15", 17", and 19" wide range with various depth requests. Often time people are not aware that Evolution backs have a significant amount of adjustability to them; they fit up and down one size, so if you have an 18" Evolution Regular it will fit on a 17" wide chair, a 19" wide chair, and of course, an 18" wide.

The seating system business is continually evolving and in order to continue to be an industry leader **VARILITE™** has assigned Monica Shrestha with the task of monitoring special requests. She will gage user sentiment and expressed needs, making recommendations for future developments that will enable **VARILITE™** to continue a lead role in the evolution of products to meet the needs of their customers worldwide. If you would like to impact future developments, please email Monica at: [monica.shrestha@cascadedesigns.com](mailto:monica.shrestha@cascadedesigns.com)

## Paralympics Ontario

As previously reported, RGK Wheelchairs, Inc. have signed on as the lead sponsor of the 2004 Ontario Paralympic Championships to be held at Centennial Stadium in Etobicoke, July 23-24 (Site of the 1976 Olympiad).

We have forwarded posters for this event to Ontario dealers; if you have not received your poster as yet, please contact us immediately and we will get it out to you. More info at: [www.paralympicsontario.ca](http://www.paralympicsontario.ca)

Paralympics Ontario has kicked started a program **SPINERGY**

called "Ready, Willing, and Able" and they have a number of wheelchairs going into that program. Ryan Webb, Spinergy confirmed that they would cost share the value of Spinergy wheels to go on all those units with RGK Wheelchairs, Inc. The hardest job for Erin and Andrew at Paralympics Ontario is to come up with the color scheme for all the wheels. Since the chairs are going to be black, how about black Spox on the inside with red, yellow, and white blocks on the outside? [www.spinergy.com](http://www.spinergy.com)

*We take this opportunity to thank Ryan and Spinergy for their contribution to promoting sport and active living through Paralympics Ontario.*

## Bits and Bytes

- Therapy Now! Dates have been changed: See [www.therapynowinc.com](http://www.therapynowinc.com)
- Motion Specialities ensured success for HOPE Volleyball in Ottawa
- RGK did their part for the NCSCD wheel-a-thon held in Ottawa
- Winnipeg trip postponed - Ontario travel in July 2004
- Spitfire Challenge have web presence at [www.spitfirechallenge.ca](http://www.spitfirechallenge.ca)

**BESPOKE PLUS** helps market and promotes **RGK** Wheelchairs, **VARILITE™** Seating and Positioning Systems, **KENDA** Tires, **SPINERGY** Wheels, and other products through the North American company called RGK Wheelchairs, Inc.

**If you have something that you think we should be expounding on, please contact us at your convenience in the manner of your choice.**